NOELIA BEAUTY
SALON

HOUSE RULES

Dear guests!

The Noelia Beauty Salon provides a high-quality service, which is an essential part of sure compliance with the rules that define the person staying in our Salon and using the services the behaviour of receiving persons among themselves.

1. Compliance with current Hungarian legislation and these House Rules is mandatory in all our stores for a resident. The House Rules can be read at the reception of our Salon and on our website.

2. By reserving an appointment and using our services, our Guest automatically accepts The Rules of the House Rules.

3. We ask our Guests to ensure a calm atmosphere and silence in the area of our Salon and not disturb other Guests by talking loudly or shouting. Please refrain from doing otherwise from disturbing activities (e.g. listening to music on the phone, slamming the door).

4. Please take care of the cleanliness. Food that crumbles and leaves stains shall be avoided in our Salons as well as consumption of alcoholic beverages.

5. Smoking is strictly prohibited in the entire area of our Salon. There is a designated place for this in front of the entrance gate as an opportunity for our dear guests.

6. It is forbidden to bring any animals into the area of our Salon.

7. Please always arrive on time for treatment. Our experts take care of the guests one after the other are received, so it is of utmost importance that everyone takes their scheduled appointments seriously.
   Please note that the booked date is the start date of the treatment, and to get started right away, arrival a few minutes earlier is required.

8. The use of flip-flops is mandatory. It is forbidden to enter the treatment room in street shoes. In this our colleagues are ready to help them.

9. In the event of a delay of more than 10 minutes, there is a risk that our colleague will not be able to go through treatment. In this case, due to the delay, the treatment takes less time than planned. It is impossible to "make up" the missing part later.

10. Modification or cancellation of the reserved dates, taking into account the following rules possible:
    I. An appointment can be cancelled or rescheduled free of charge more than 48 hours before the treatment.

II. If our Guest does not cancel the treatment but does not show up, the following at the time of the visit, 50% of the unused treatment must be reimbursed to our Salon. If our Guest does not pay this fee on his next visit, you can no longer use the services of our Salon.
III. Booked appointments can be changed via our contact details - by phone and SMS.

11. We would like to draw the attention of our dear guests to the fact that all products and services in our Salon must be paid for immediately. We do not allow purchases by credit, and our prices are non-negotiable and include VAT.

12. We ask our dear guests to come to our Salon only in good health. The rest For the sake of the health of our guests and colleagues, we do not know of any feverish, contagious patients received.

13. Without the prior permission of our professionals, any visual or audio material is prohibited in our Salon for the record.

14. In case of violation of the House Rules, our employees must deal with the irregularity to request an end to the behaviour. If this request is not fulfilled, the violator person must leave our Salon, even by interrupting the service that has started.

15. The operator may unilaterally and immediately amend the House Rules at any time.

The current version of the House Rules enters into force on July 1, 2021.

We would like to thank our guests for helping to keep things smooth and orderly by following our house rules for our business and the rest of our guests!

We wish you a pleasant time and relaxation when using our services!

Sincerely, Noelia Beauty Salon team.